

Do Not Pay Spotlight Training Webinar How to Adjudicate in the Portal



Webinar Etiquette

- Please note that this session will be muted by the host.
- Please do not put your phone on hold.
- All questions will be addressed at the end of the presentation.
- If you would like a copy of the presentation emailed to you, please send an email to the Do Not Pay Mailbox (donotpay@fiscal.treasury.gov). In addition, the presentation will be posted on the Do Not Pay website.

What is Adjudication?

Adjudication is the process by which agencies review the results of matches received in the Do Not Pay (DNP) Portal and determine whether a payment is "proper" or

"improper."





The DNP Portal and the Adjudication Process

- Payment-issuing agencies that use the Payment Automation Manager (PAM), research the matches processed through DNP in order to determine whether the results indicate an ineligible payee and/or potential improper payment.
- Agencies make the determination of "Proper" vs.
 "Improper" consistent with existing laws, regulations, and guidance related to those particular payments.
- Matches will be available in the Portal until they are adjudicated. We suggest agencies adjudicate on a monthly basis, at a minimum.



What Happens Next?

- Agency payments are continuously processed through the DNP Portal.
- Agencies are able to view their payment matches within the DNP Portal; these matches show whether the intended payment matched the Death Master File-Public, American InfoSource, Department of State, and/or Department of Defense death data. Agencies must investigate those matches and classify the payment as "Proper" or "Improper" within the DNP Portal.
- Agency adjudication results are also shared with the Office of Management and Budget for financial management reporting purposes.



Agency Adjudication Process

Based on information learned, determine if payment is "proper" or "improper"

Ensure alignment with existing process and mission of the organization



Investigate further, confirm matches & document decision



Apply the rules that are applicable to the Death Master File

5

DNP matches agency payments and returns the results to the user via the Portal

At this stage, uncertainty may arise with how to proceed. The following steps detail ways to adjudicate successfully

Prioritize the critical matches for your agency

2. YOU CAN'T...
Research the inte

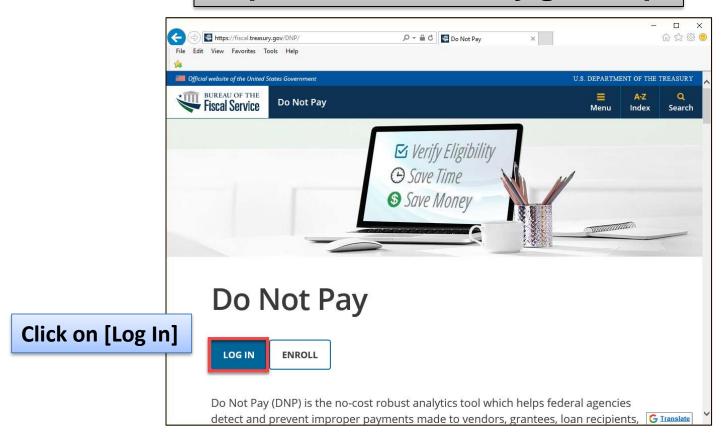
Research the internal business policies that apply to your data



Logging In to the DNP Portal

Type the Do Not Pay Portal address in your web browser:

https://fiscal.treasury.gov/dnp/

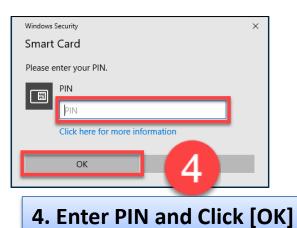




Logging In: Security









Logging In: Terms and Conditions

Terms and Conditions

I have a need to know the information in the Do Not Pay Portal in order to perform my official job duties. I agree only to access the data that is necessary to perform those duties. I will not access Do Not Pay for fraudulent purposes. I acknowledge that browsing, or any unauthorized access of Do Not Pay data, constitutes a serious breach of the confidentiality of that information and may be subject to criminal and civil penalties.

I will make no unauthorized changes to data delivered to me from Do Not Pay. I will not use the information obtained from Do Not Pay, either inadvertently or deliberately for personal gain (for example, to initiate unauthorized refunds/ payments, or to wrongfully grant/deny rights, benefits or privileges).

While assessing and researching this site, I may be alerted to information on persons, entities, firms or subcontractors with whom I have a direct or indirect financial interest. In the event that I suspect or later become aware of a conflict of interest or financial interest, I agree to report this immediately to the appropriate Federal agency ethics official.

When I no longer have an official need for the Do Not Pay information, I will request that my access to the site be terminated.

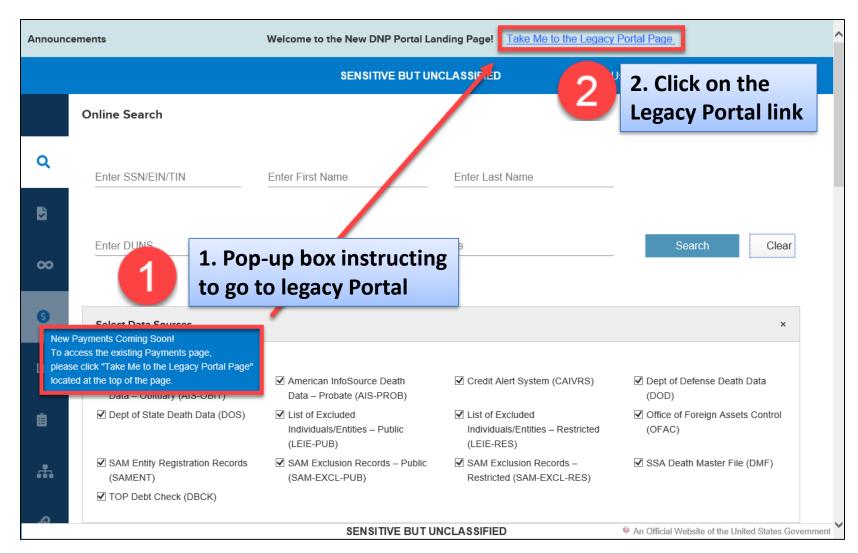
I will not disclose any information from Do Not Pay to any unauthorized person. Any unauthorized disclosure of information, failure to disqualify myself from participation in any decision process in which I have a financial interest, or use of Do Not Pay for other than the specific authorized purpose may result in an investigation that could lead to disciplinary actions and other consequences including the loss of Do Not Pay access.



5. Click [Accept] to login to the Portal

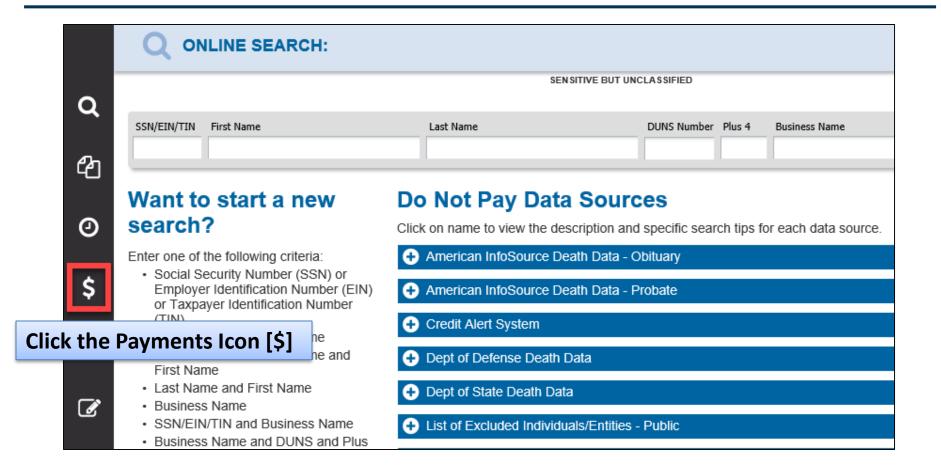


Payments

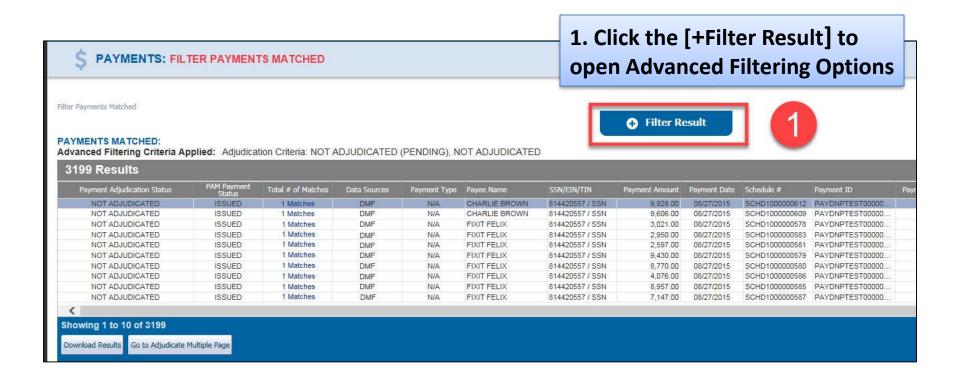




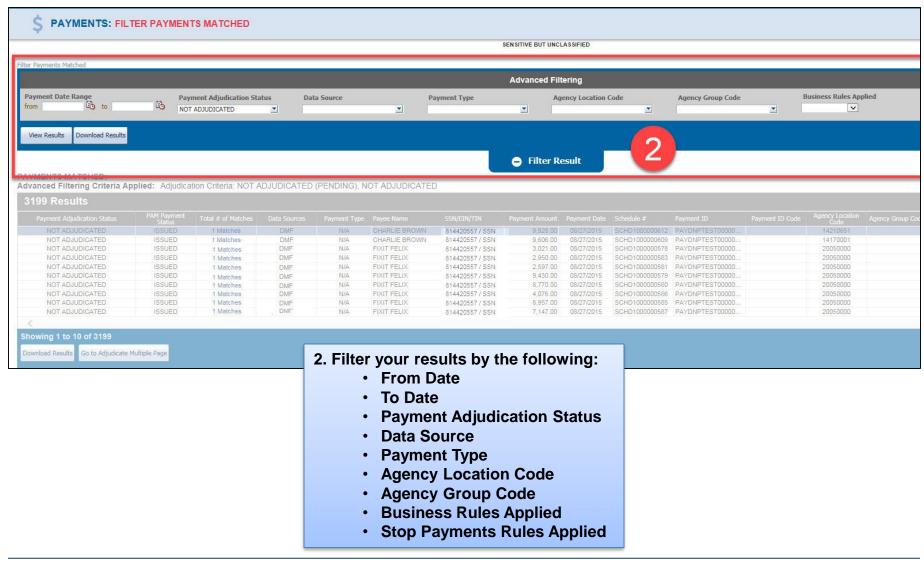
Payments



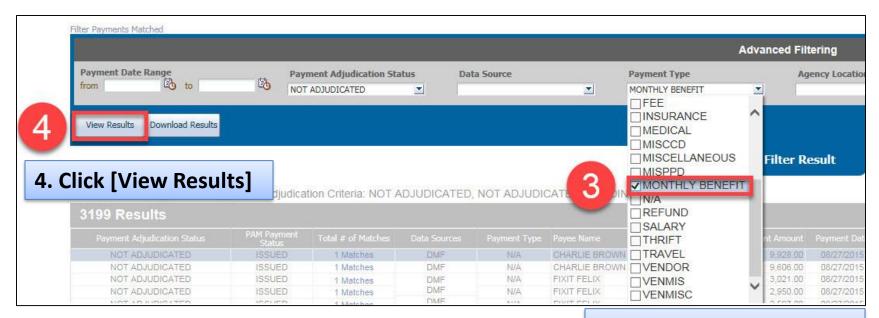






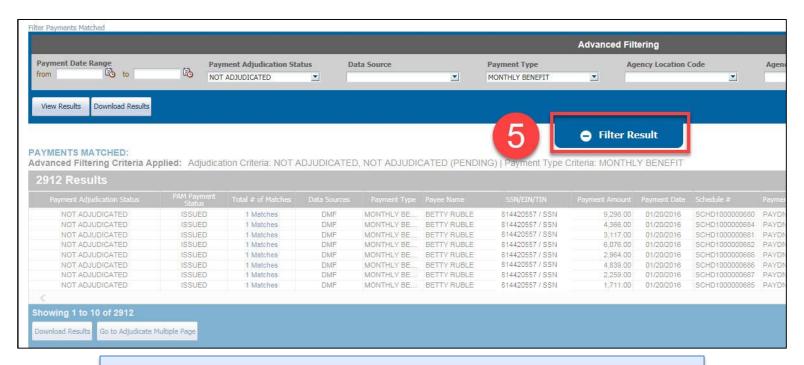






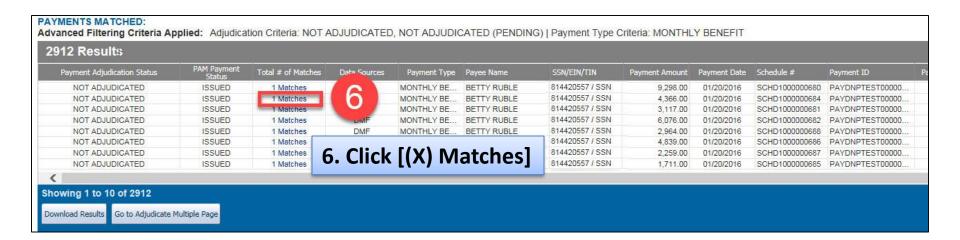
3. Select the filter options





5. Click on [- Filter Result] to close the Advanced filtering section and make your matches interactive again.

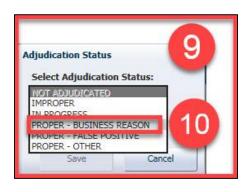






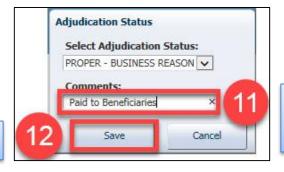
8. Click the link in the Match Adjudication Status column





9. *Adjudication Status* window appears

10. Select status



11. Add comments(150 character limit)

12. Click [Save]



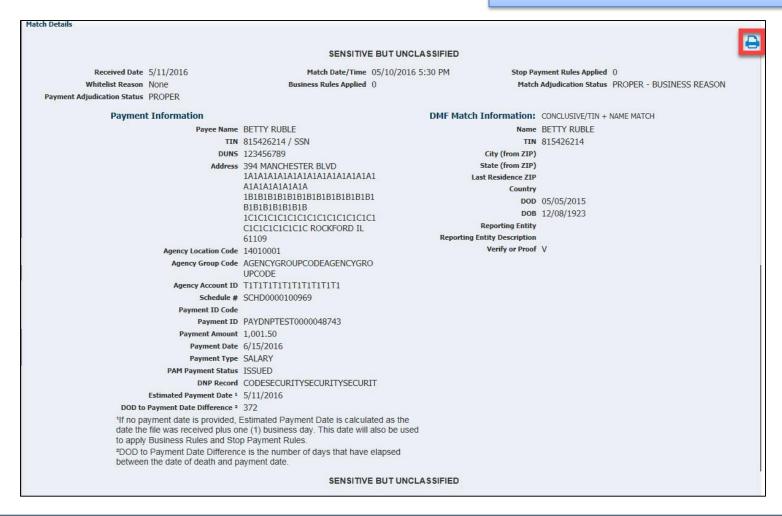
13. The Match Adjudication Status has been changed

14. Click Payee Name link to go to the *Match Details* screen



Payments: Match Details Example

Click the [Print] icon to print/save

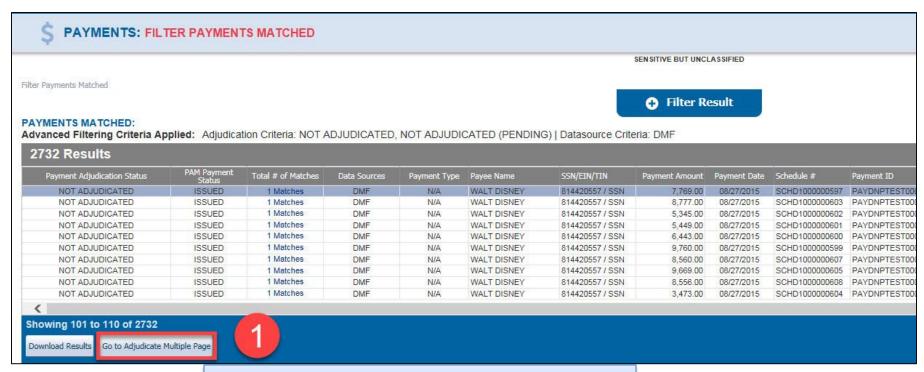






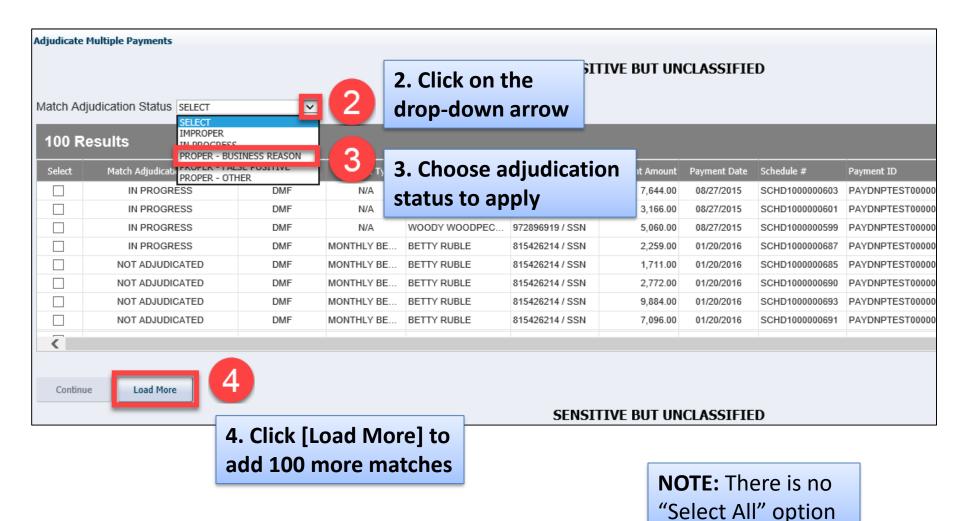
Adjudicating Multiple Payments in the DNP Portal





1. Click [Go to Adjudicate Multiple Page]



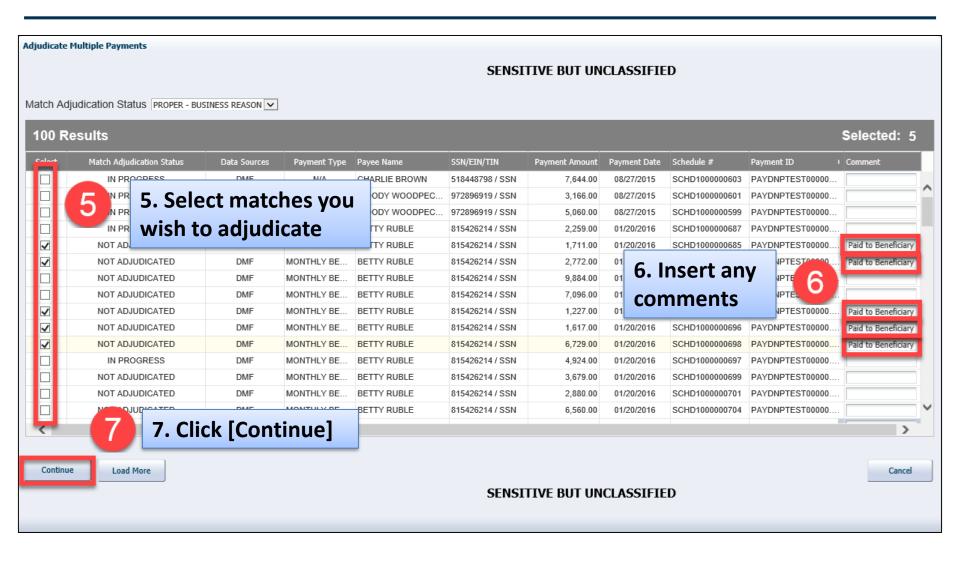




Payments that will **not** display on the *Adjudicate Multiple Payments* screen are:

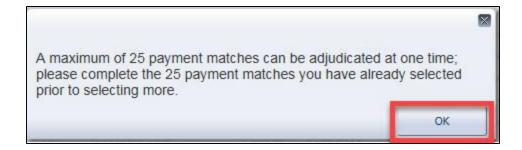
- Payments that have been submitted on an Adjudication Summary Report
- Whitelisted payments that have auto-adjudicated as "Proper"
- Payments that have a business rule applied
- Payments with more than one match





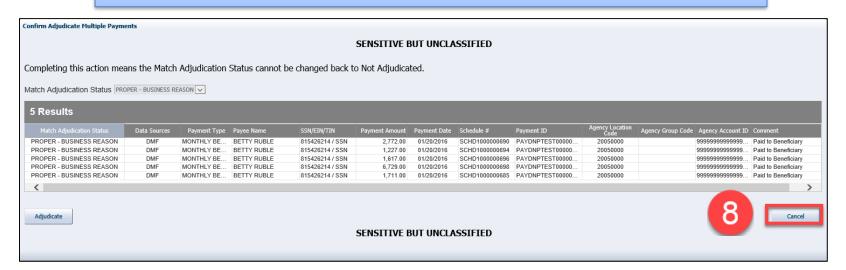


NOTE: You may only select 25 matches at a time. If you attempt to select more than 25 matches, this warning message will appear.





This is your confirmation screen. Once you click [Adjudicate], you will not be able to change the status back to "Not Adjudicated"



8. If you do not want to adjudicate, Click [Cancel]

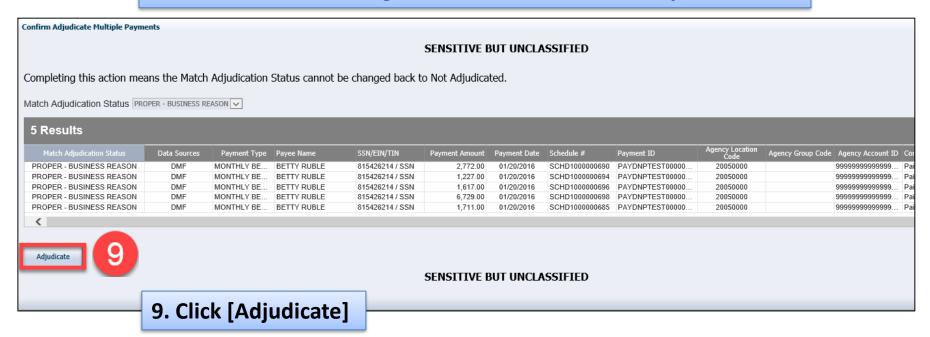




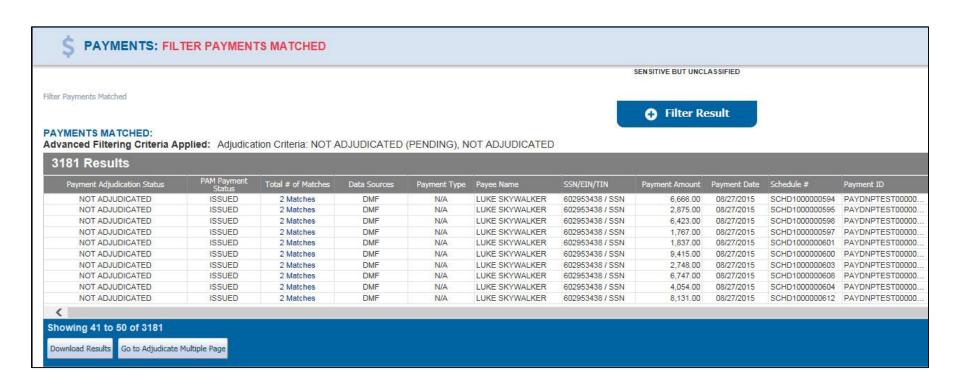
You will be returned to the selection screen



This is your confirmation screen. Once you click [Adjudicate], you will not be able to change the status back to "Not Adjudicated"



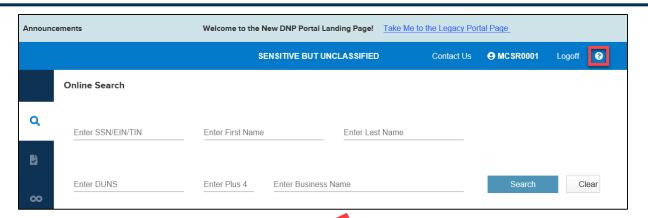




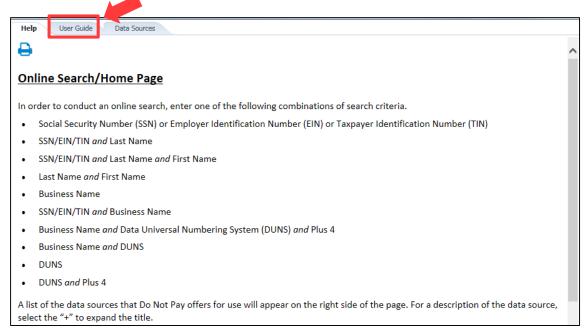
You will be returned to the Filter Payments Matched screen



Help in the DNP Portal: User Guide & Help Text

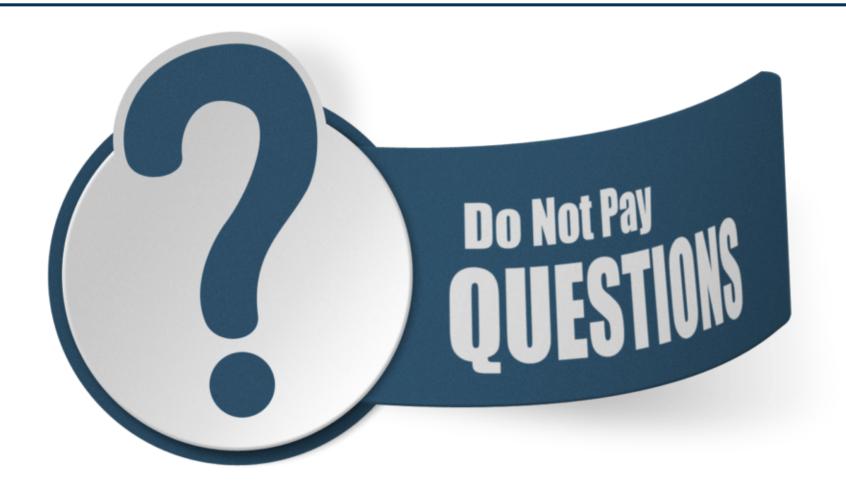


In the right hand corner of every page is a link to the Help Text for that particular page. This provides you with quick tips on how to perform functions and a link to the full Do Not Pay User Guide





Questions





Do Not Pay Contact Information



Do Not Pay Agency Support Center

1-855-837-4391

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https://fiscal.treasury.gov/dnp/



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